

Psychology

Archive

Lecture "4"

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Psychology

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1. Someone who is conducting a training session, uses visual and practical tools this way he focuses on the communication process:

- A. Message
- B. Channel
- C. Encoding
- D. Feedback
- E. Decoding

Answer: B

2. Teacher after make his presentation ask the students if there is any thing need more clarification, which of the communication process he is focusing:

- A. Decoding
- B. Encoding
- C. Massage
- D. Channel
- E. Feedback

Answer: E

3. In a team meeting, Claire keeps interrupting her colleagues and suggesting her own ideas without letting her colleagues finish speaking, the communication skill she's failing at:

- A. Active listening
- B. Empathy
- C. Clarity
- D. Conflict Resolution and
- E. Respect

Answer: A

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4. Emma was talking with her team in video call and no one is with her, The communication element that interrupt:

- A. Channel
- B. Sender
- C. Message
- D. Decoder
- E. Feedback

Answer: D

5. Eye contact & nodding of head are type of:

- A. Verbal
- B. Nonverbal communication
- C. Recording Message
- D. Written Message
- E. Non of the above

Answer: B

6. When interviewing a client, Which nonverbal behaviour should a nurse employ?

- A. Maintaining indirect eye contact with the client.
- B. Providing space by leaning back away from the client.
- C. Sitting squarely, facing the client.
- D. Maintaining open posture with arms and legs are crossed.

Answer: C